

Vintage Rental Tips



Ensure a Full Damage Deposit Refund

WE KNOW WEDDINGS ARE PRICY! WE ARE HERE TO HELP, READ ON FOR TIPS ON HOW TO MAKE SURE YOU RECEIVE YOUR FULL DAMAGE DEPOSIT REFUND.

Care of Table Settings



Crates

If you ordered place settings, your order will be delivered in crates and left together in one location. Items should be returned to the crates in which they were delivered and stacked together in one location before the agreed upon pick-up time.

*Time spent gathering items and collecting items and crates will be deducted from the damage deposit as additional labor.

*Replacement costs for missing crates And rental items will be deducted from damage deposit.

*Once the order is picked up from the venue, it is the client's responsibility to coordinate return of any missing items in order to receive replacement cost refund.

A list of inventory (Including the number of crates) will be included in your delivery to help guide the collection of items at the conclusion of the event.

Plates

*Plates should be rinsed and stacked flat in crates.

*Do not lay plates on edge. Do not stack plates above the top of crates.

*If possible, use the packing materials provided between every 4-6 plates to cushion for transport.



Glasses

*Crate Slots vary in size in order to fit mix and match patterns. Larger glasses will not fit into our 25 glass crates.

*Make sure glasses fit without having to be forced into a slot.

*Make sure glasses don't stick out over the top of the crate.

Care Of Furniture Pieces

*Most furniture will be delivered wrapped in plastic wrap.

*If a layout is sent in advance, or someone is on-site during delivery to give guidance, your delivery charge includes the placement of furniture pieces.

*Furniture may not be left outside overnight or in inclement weather.

*Furniture does not need to be rewrapped or collected in one place, but it does need to be in an accessible location at the agreed upon pick-up time.

What We've Learned

*We are much more likely to get a complete, undamaged rental order back if **one person** is responsible for the collection of our items. That can be your planner, your bridesmaid, your mom, or a willing friend. It just helps to put someone in charge.

*As closely as you follow these tips, **things happen**. People clink glasses together to cheer the happy new couple, a plate slips out of someone's hand. It's typical for 1-5 items to need replacement from a wedding rental order.